JS 44 (Rev. 06/17)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I (a) PLAINTIFFS Andrea Pesacov				DEFENDANT	rc				
	200			DEFENDANTS Unum					
313 Arch Street, Apartn			2211 Congress Street						
Philadelphia, PA 19106		===	Portland, ME 04102						
(b) County of Residence		Philadelphia		County of Residence	ce of First Lis	ted Defendant	Cumberlan	d	
	EXCEPT IN U.S. PLAINTIFF	CASES)				PLAINTIFF CASES			
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(c) Attorneys (Firm Name Linda M. Lopez, Esq., L	Address, and Telephone Numi	ber)		Attorneys (If Know)	n)				
2 Penn Center, 1500 JF	W Dilice of Effe A. S	nore	00						
Tel: 215-627-9999	N Diva, Suite 1240, P	niladelphia, PA 1910	02						
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	Cite the U.S. Civil Stat	tute under which you are	filing (Do	not cite jurisdictional stati	utes unless dive	rsity):	L	meet File	
VI. CAUSE OF ACTIO	N 29 U.S.C. 9 1002((2)(A)	200,000						
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VII. REQUESTED IN	50.000000000000000000000000000000000000	IC + CT + CC + CONTON	DES	/ I ND 0			ratio:		
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VIII. RELATED CASE	(S) (See instructions):								
IF ANY	, , ,	JUDGE			DOCKET	NUMBER			
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6/26/19		Hude o	Kon	h.					
FOR OFFICE USE ONLY			-	7					_
RECEIPT # AMO	DUNT	APPLYING IFP		JUDGE		MAG. JUDG	i F		
						MAG. JUDG	IL.		

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andrea Pesacov

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

CIVIL ACTION

V.				
Unum		·	NO.	
filing the complaint and serve side of this form.) In the designation, that defendant	ase Management To be a copy on all defe- event that a defen- shall, with its first rties, a Case Mana	rack Designation dants. (See a dant does not appearance, so gement Track	eduction Plan of this court, counsion Form in all civil cases at the tile 1:03 of the plan set forth on the reagree with the plaintiff regarding ubmit to the clerk of court and set Designation Form specifying the l.	me of everse g said
SELECT ONE OF THE FO	OLLOWING CAS	SE MANAGE	MENT TRACKS:	
(a) Habeas Corpus – Cases	brought under 28 I	U.S.C. § 2241	through § 2255.	()
(b) Social Security – Cases and Human Services der	requesting review lying plaintiff Soc	of a decision of	of the Secretary of Health enefits.	()
(c) Arbitration - Cases requ	ired to be designat	ed for arbitrati	ion under Local Civil Rule 53.2.	()
(d) Asbestos – Cases involve exposure to asbestos.	ing claims for pers	onal injury or	property damage from	()
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(f) Standard Management -	Cases that do not	fall into any or	ne of the other tracks.	(4)
\(\lambda \	Linda M. Attorney-at- 215 - 944 - FAX Number	C126	Attorney for Linda L@evicshov E-Mail Address	 <u>(.C</u> em

(Civ. 660) 10/02

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

DESIGNATION FORM

(to be used by counsel or pro se plaintiff to indicate the category of the case for the purpose of assignment to the appropriate calendar)

Address of Plaintiff: 313 avan St. Apt 209, Philadelphia PA 19106					
Address of Defendant: 2211 Congress St. Portland ME 04102					
Place of Accident, Incident or Transaction: 313 arch 11, Apt 209, Philadelphia PA 1910					
RELATED CASE, IF ANY:					
Case Number: Judge: Date Terminated:					
Civil cases are deemed related when Yes is answered to any of the following questions:					
 Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? 					
Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court?					
Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action of this court?					
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights Yes No No					
I certify that, to my knowledge, the within case is / is not related to any case now pending or within one year previously terminated action in this court except as noted above.					
DATE: 6/26/19 Kin Lo Lea 20339 \ Attorney-at-Law / Pro Se Plaintiff Attorney I.D. # (if applicable)					
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CIVIL: (Place a √in one category only)					
A. Federal Question Cases: B. Diversity Jurisdiction Cases:					
1. Indemnity Contract, Marine Contract, and All Other Contracts 2. FELA 1. Insurance Contract and Other Contracts 2. Airplane Personal Injury					
3. Jones Act-Personal Injury 3. Assault, Defamation 4. Antitrust 4. Marine Personal Injury					
5. Patent 5. Motor Vehicle Personal Injury 6. Labor-Management Relations 6. Other Personal Injury (Please specify):					
7. Civil Rights 7. Products Liability 8. Habeas Corpus 8. Products Liability 8. Products Liability - Asbestos					
9. Securities Act(s) Cases 9. All other Diversity Cases					
11. All other Federal Question Cases					
(Please specify):					
ARBITRATION CERTIFICATION					
(The effect of this certification is to remove the case from eligibility for arbitration.)					
I, Linda M. Lo pet, counsel of record or pro se plaintiff, do hereby certify:					
N to a to the second se					
I, London M. London Per Counsel of record or pro se plaintiff, do hereby certify: Pursuant to Local Civil Rule 53.2, § 3(c) (2), that to the best of my knowledge and belief, the damages recoverable in this civil action case					
I, Load M. Lope 7, counsel of record or prose plaintiff, do hereby certify: Pursuant to Local Civil Rule 53.2, § 3(c) (2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs:					

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

ANDREA M. PESACOV,

CIVIL ACTION

Plaintiff,

NO.

V.

:

UNUM, :

:

Defendant. :

CIVIL ACTION COMPLAINT

Plaintiff, ANDREA M. PESACOV, by and through her attorney, Linda M. Lopez, Esq. of the Law Offices of Eric A. Shore, P.C., as and for her Complaint against Defendant, UNUM, hereby avers as follows:

PARTIES

- 1. Plaintiff, ANDREA M. PESACOV (hereinafter "Plaintiff"), was and still is a citizen of Pennsylvania, residing at 313 Arch Street, Apartment 209, Philadelphia, Pennsylvania 19106.
- 2. Defendant, UNUM (hereinafter "Defendant"), has offices located at 2211 Congress Street, Portland, Maine 04102.

JURISDICTION

3. Jurisdiction of the Court is based upon 29 U.S.C. §§ 1132(e)(1) and 1132(f), which give the District Courts jurisdiction to hear civil actions brought to recover benefits due under the terms of an employee welfare benefit plan. Jurisdiction is also founded on 28 U.S.C. §

1331 because this action arises under 29 U.S.C. § 1001 et. seq. (Employee Retirement Income Security Act of 1974, hereinafter "ERISA").

- 4. Venue in the Eastern District of Pennsylvania is appropriate because Defendant conducts business and is subject to personal jurisdiction in the judicial district and maintains contacts in the judicial district sufficient to subject it to personal jurisdiction.
- 5. Pursuant to 28 U.S.C. § 1391(a)(1) and § 1391(c), this action is properly venued in the Eastern District of Pennsylvania.

FACTS

- 6. At all times hereinafter mentioned, Plaintiff was employed as a commercial real estate broker for Cushman & Wakefield, Inc., and at all times was a participant and/or beneficiary under the Long Term Disability ("LTD") plan.
- 7. Plaintiff had a strong work history working for Cushman & Wakefield, Inc. prior to filing for LTD insurance benefits.
- 8. The LTD plan is an employee welfare benefit plan specifically covered under ERISA, 29 U.S.C. § 1002(2)(A).
- 9. At all times material herein, Defendant made and/or participated in making all benefits decisions under the LTD plan.
- 10. During Plaintiff's employment with Cushman & Wakefield, Inc., Defendant issued a long term group disability income policy (hereinafter the "Policy").
- 11. At all times hereinafter mentioned, said Policy of insurance was issued for the benefit of certain eligible employees in exchange for the payment of premiums by Cushman & Wakefield, Inc. and/or its employees.
 - 12. At all times mentioned herein, Plaintiff was and is an employee eligible for long

term disability benefits as an insured under the Policy.

- 13. Said Policy provided, among other things, that disability insurance benefit payments will be made to Plaintiff in the event that she becomes disabled as a result of injury or sickness. Under the Policy, "total disability" is appropriate when an insured is limited from performing the material and substantial duties of his/her regular occupation due to sickness or injury; and the insured has a 20% or more loss in his/her indexed monthly earnings due to the same sickness or injury.
 - 14. Plaintiff stopped working on June 30, 2017.
 - 15. Plaintiff applied for and collected LTD benefits through September 8, 2018.
- 16. By letter dated September 7, 2018, Defendant notified Plaintiff that her claim for LTD benefits was denied beyond September 8, 2018.
 - 17. Plaintiff submitted a timely written appeal of that adverse determination.
- 18. On March 26, 2019, Defendant issued a final administrative denial of Plaintiff's claim for LTD benefits.
- 19. As of September 8, 2018, Plaintiff's LTD coverage was in full force and effect and Plaintiff was an eligible employee.
- 20. From September 8, 2018 to the present, Plaintiff has been disabled within the meaning and pursuant to the terms of the Policy as she is unable to perform, on a sustained basis, either her own or any reasonable occupation, as that term is defined in the subject Policy.
- 21. Plaintiff's disability is caused by complications, impairments and symptoms from angiodysplasia of the stomach and duodenum, duodenal ulcer, gastric outlet obstruction, post-hemorrhagic anemia, and gastrointestinal reflux disease, which cause her symptoms of abdominal pain, vomiting, nausea, indigestion, constipation, fatigue, weight loss, bloody stools,

dizziness, and trouble with speech, memory, focus and concentration. For these conditions, she has had multiple blood transfusions and undergone multiple surgeries including repeated dilation procedures to improve the obstruction and function of the duodenum. She also suffers from poor walking balance, migraine headaches, panic attacks, cervical radiculopathy and chronic back pain.

- 22. Plaintiff cooperated with the Defendant in all respects, provided proper proof of loss in support of her claim, and otherwise complied with the terms and conditions of the Policy regarding the filing and maintenance of the claim.
- 23. Pursuant to the Policy, Defendant has been obligated to pay periodic payment of monthly long term disability benefits to Plaintiff since September 8, 2018.
- 24. Despite Plaintiff's continued total disability, Defendant has denied LTD insurance benefit payments beyond September 8, 2018, and continues to refuse to pay said benefits pursuant to the Policy, although payment thereof has been duly demanded.
- 25. Said refusal on the part of the Defendant is a willful and wrongful breach of the Policy's terms and conditions.
- 26. Defendant afforded little weight to the opinions of Plaintiff's treating physicians who clearly opined that she has continuously been unable to work since June 30, 2017, due to her disabling conditions and complications from her impairments.
- 27. Defendant's denial of Plaintiff's disability insurance benefits is unreasonable and unsupported by substantial evidence and, as such, constitutes a breach of fiduciary duty.
- 28. Defendant's unreasonable and unsupported denial of Plaintiff's disability insurance benefits is evidenced by the number of procedural irregularities in its claim handling, including but not limited to: the failure to consider the impact of Plaintiff's physical and mental

conditions and limitations on her ability to perform all of the essential duties of her regular occupation or any occupation; the refusal to consider Plaintiff's credible subjective complaints about her inability to work; the reliance upon a selective review of medical records to reach a result oriented claim determination; the failure to utilize appropriately qualified and unbiased medical personnel to reach decisions and/or render opinions on levels of impairment; the biased and flawed vocational consideration on Plaintiff's claim; the failure to perform a fair and neutral evaluation of Plaintiff's medical condition and associated restrictions and limitations; and other biased claim handling.

- 29. Defendant's claim handling resulted in numerous violations of 29 C.F.R. § 2560.503-1 et. seq.
- 30. Defendant's claim handling failed to provide Plaintiff with a full and fair review of her claim.
- 31. Defendant's claim handling demonstrates a bias against Plaintiff's claim due to its impact on Defendant's financial situation and frustrated Plaintiff from receiving a full and fair review of her claim.
- 32. Plaintiff has exhausted all administrative appeals and remedies to the extent they exist pursuant to the conditions of the employee benefit plans.
- 33. By reason of the foregoing claim conduct, Defendant failed, by operation of law, to establish and follow reasonable claim procedures that would yield a decision on the merits of her claim pursuant to 29 C.F.R. § 2560.503(1).
- 34. Because Defendant failed to satisfy the minimal procedural safeguards set forth in 29 C.F.R. § 2560.503(1), Defendant's adverse benefit determination is not entitled to any judicial deference.

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35. Defendant willfully failed to comply with ERISA regulations.

36. Monthly disability insurance benefit payments to Plaintiff are continuing to be

due and payable by Defendant with the passage of each month.

37. Plaintiff is entitled to receive the total life-time benefit of the plans discounted to

present value, due to Defendant's arbitrary and capricious decision to deny Plaintiff's benefits.

38. Plaintiff is entitled to receive, in addition to the benefits due under the plans of

insurance, reimbursement for reasonable attorney's fees and costs of this action pursuant to 29

U.S.C. 1132(g).

WHEREFORE, Plaintiff, Andrea M. Pesacov, demands judgment in her favor and

against Defendant together for:

A. Payment of all benefits in arrears due and owing since the denial of benefits, plus

interest;

B. The total lifetime benefit under the plans discounted to present value;

C. Attorneys' fees and costs of suit;

D. Interest and delay damages; and,

E. Any other further relief this Court deems just proper and equitable.

By:

Linda M. Lopez, Esq.

Attorney I.D. No. 203391

THE LAW OFFICES OF ERIC A. SHORE

1500 JFK Blvd, Suite 1240

Philadelphia, PA 19102

(215) 627-9999

Attorney for Plaintiff, Andrea M. Pesacov

Date: <u>6126/</u>L9